

Slurp Dispersal Policy

The dispersal policy is designed to ensure that the normal commercial operation of the Slurp does not have a negative impact on any neighbouring properties when people leave at the end of an evening.

- A clear notice is prominently displayed by the exit requesting patrons to respect the needs of local residents and leave the area quietly.
- All alcohol sales will cease 30 minutes before closing.
- All staff will take reasonable steps to prevent anti-social behaviour in the area around the building.
- Patrons will be encouraged to use public transport or pre-book taxis. We will recommend an Uber pick-up location for our patrons as well as manage the building location in the popular taxi apps.
- There are clearly signed toilet facilities which are available for patrons at all times.
- Employee training includes the provision that any patron in the process of leaving the building can use the toilets on their way out.
- All employees are given appropriate instructions and training to encourage patrons to leave the building in a controlled manner. There will be a clearly visible management presence at the exit at the end of the evening.
- Patrons will not be permitted to congregate outside the building.
- We will attach the utmost importance to the careful investigation and prompt resolution of any complaint made in respect of the running of Slurp.
- Particular emphasis will be placed on building and maintaining close links with our immediate commercial and residential neighbours. This includes hosting meetings where necessary to allow our neighbours to raise any issues and for those issues to be quickly resolved.
- The telephone number of Slurp is published on our website. Any complaint will be recorded noting the date and time of complaint, the approximate location of the complainant, a description of the noise and how it is affecting the complainant, and any follow up action.
- We will constantly review our Dispersal Policy and respond quickly to the needs of the local community.